

DISPLAYING HELP RESOURCES ASSOCIATED WITH  
PRIORITIZED HELP MESSAGES

ABSTRACT

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Methods, systems, and products for displaying a help resource associated with a device on a display apparatus are provided. Some embodiments of methods, systems and products for displaying a help resource associated with a device on a display apparatus include receiving, in a display apparatus, a plurality of help messages created in a plurality of devices and prioritizing one of the plurality of help messages.

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Prioritizing one of the plurality of help messages can include selecting a help message in dependence upon a position of the help message in a queue, selecting a help message in dependence upon a device ID included in the help message, or selecting a help message in dependence upon a importance rating included in the help message. Typical embodiments also include retrieving, in dependence upon the prioritized help message, a help resource and displaying, with the display apparatus, the help resource.

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